

पंडित दीनदयाल उपाध्याय राष्ट्रीय सामाजिक सुरक्षा अकादमी

PANDIT DEENDAYAL UPADHYAYA NATIONAL ACADEMY OF SOCIAL SECURITY



कर्मचारी भविष्य निधि संगठन -श्रम मंत्रालय भारत सरकार
Employees' Provident Fund Organisation (Ministry of Labour, Govt. of India)

30-31, इंस्टीट्यूशनल एरिया, जनकपुरी, नई दिल्ली 110 058

30-31, Institutional Area, Janak Puri, New Delhi-110058

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No: 13/21/2017-2018/PDUNASS/1541

Dated: 04.09.2017

To

The Zonal Addl. CPFCs/Addl. CPFC (ASD)
The RPFCs -I
Regional Offices (As per list of participants)

Subject: Training programme on "Customer Relationship Management" scheduled to be held on 15th -17th Nov, 2017- Nomination(s) - regarding.

Sir,

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS) is conducting a three days **Training Programme** on "**Customer Relationship Management**" on **15th -17th Nov, 2017** at the address mentioned above. The course aims at enhancing customer-handling skills and sensitizing the participants about implications of various Customer Grievance Redressal Forums.

2. The list of participants **duly approved by CPFC** for the above mentioned training programme is enclosed herewith. Due care has been taken while nominating officers for the above Training Programme. However, in case there is any misidentification in any officer's office, same may please be brought to the notice of undersigned by the concerned officer/ office for rectification.

3. All the concerned OICs are, therefore, requested to relieve the concerned officers posted in their respective Zones/Regional Offices/HO with the directions to attend the training programme at PDNASS on **15th Nov, 2017** at **9.30 A.M.** sharp. The Hostel accommodation will be made available to the trainee officers one day prior to one day after the Training Programme's schedule.

4. In case of any difficulty to relieve the nominated officer, prior approval of CPFC may please be obtained directly and intimated to PDUNASS.

(This issues with the approval of Director, PDNASS)

Yours faithfully,

Encls: List of Participants


(Rakesh Sahrawat)
Course Director/ RPFC -I
Phone: 28525993

TRAINING PROGRAMME		CUSTOMER RELATIONSHIP MANAGEMENT	
DATE		15 -17 NOV, 2017	
PARTICIPATION LEVEL		RPFC -II/APFCs	
PARTICIPANTS:			
S. NO.	NAME OF THE PARTICIPANTS (SH./SMT./MS./DR.)	DESIGNATION	PLACE OF POSTING
1.	VIKAS KUMAR	RPFC -II	HEAD OFFICE
2.	KUNDAN ALOK	RPFC -II	MUZAFFARPUR
3.	RAKHI CHAKRAVARTY	RPFC -II	ALLAHABAD
4.	VAN LAL MAUN	RPFC -II	TUMKUR
5.	S.K. MANJUNATH	RPFC -II	PUDUCHERRY
6.	C.N. PRATHAP ACHANDRAN	APFC	THIRUVANANTHAPURAM
7.	A. VENKATESHWARULU	APFC	KARIMNAGAR
8.	KK BHAGWAN YADAV	APFC	HYDERABAD
9.	MITESH EKNATH RAJMANE	APFC	BANGALORE
10.	P.R. SREEJITH	APFC	TAMBARAM
11.	SUDHEER KUMAR JAISWAL	APFC	VELLORE
12.	RAMESH K	APFC	TIRUNELVELI
13.	DHANANJAY M BHAGWAT	APFC	KANDIVALI
14.	KAMAL KISHORE	APFC	KOLKATA
15.	SANDEEP KUMAR	APFC	BELLARY
16.	SAURABH KUMAR	APFC	JALPAIGURI
17.	SUBRATA BHAUMIK	APFC	ROHTAK
18.	SHAILENDRA SINGH	APFC	NASIK
19.	UTKARSH JEET SINGH	APFC	KANPUR
20.	K.C. OZA	APFC	BANDRA
21.	TRILOCHAN PRASAD BARIHA	APFC	COIMBATORE
22.	ANKUR SHARMA	APFC	NOIDA
23.	SANEEL KUMAR	APFC	VAPI
24.	RITESH KUMAR SONI	APFC	UDAIPUR
25.	PAVAN KR. SHARMA	APFC	DELHI (SOUTH)
26.	RAKESH KUMAR SINHA	APFC	AMBATTUR
27.	CHETAN YADAV	APFC	BHOPAL
28.	ARCHANA JANU	APFC	AHMEDABAD
29.	RITESH PAWA	APFC	PUNE
30.	EBIN VISWANATH V	APFC	KOCHI

All the above nominated officers are informed that there will be a compulsory Yoga session on daily basis in the morning from 7 AM to 8 AM. Hence, they are advised to bring suitable attire (track suit, Kurta Pyjama etc.) for Yoga Session.


(Rakesh Sahrawat)
Course Director/RPFC -I
Phone: 28525993